

From County Councillor Bill Kellett

A number of residents are finding problems with the bus service from Durham to Houghton and Sunderland which runs along School Avenue. Residents, particularly those who live at the top of Woodland View and Burns Close, adjacent to the old A690 road and Leamside may find the LINK2 bus service of use.

The LINK 2 service can be booked by anyone as long as the journey fits one of the following criteria:

- 1) There isn't a bus stop nearby, within 600 metres/about 10 minute walk.
- 2) There isn't a bus within one hour of when you want to travel.
- 3) The journey would require a change of bus.

The LINK2 bus will take you door to door if the journey is less than 5 miles. For journeys over 5 miles it will take you to the nearest bus station.

If you think that you are eligible phone the TRAVEL RESPONSE CENTRE on 03000 269 999. You can book up to 14 days ahead or ONE HOUR before you want to travel. Bookings are on the basis of FIRST COME, FIRST SERVED so best to book as early as possible.

MOBILITY PROBLEMS

Each bus is fully accessible for people who are disabled or have mobility problems. The service may take you more than 5 miles, if necessary to get you to one of the County's main towns. A Companion can travel with you if you need someone to accompany you, BUT you MUST include them when you make your booking.

FARES are the same as regular bus services and are paid when you get on the bus. Bus pass holders travel for free. LINK2 buses run Monday to Friday from 8am until 6pm. Journeys can be booked to start at any time within these hours if there is a bus available. Users may share the bus with others making similar journeys.