

West Rainton Parish Council - 20 April 2017

Item 12:

Citizens Advice Bureau (West Rainton Outreach Service)

Report of Parish Clerk

The Citizens Advice Bureau have provided information in relation to the Outreach Support Service for West Rainton for the period 1/4/2016 – 31/3/2017

The Citizens Advise Bureau feel that services are required so they can continue to assist those most vulnerable who have limited access to transport and who struggle financially to afford the trip to one of their main offices.

In order to secure the future of the Service throughout 2017/18 the Citizens Advice Bureau have asked for an annual contribution of £1440.

They will continue to advertise the sessions at the outreach and on their website to ensure that the sessions receive maximum coverage, and are happy to work together with our Parish Council in the future with any ideas that in terms of publicity to raise awareness of the service.

USAGE

Month	Total People Using the Service 16-17	Issue
April	1	Benefits
May	3	Benefits x2/legal
June	6	Employment x2, benefits x2, legal and consumer
July	2	Housing/consumer
August	1	Benefits
September	2	Benefits/Debt
October	1	Benefits
November	2	Benefits x2
December	1	Benefits
January	1	Benefits
February	1	Benefits
March	1	Housing
TOTAL	22	

Total benefits awarded to those people using the service during the period: £13,946

All people seen were residents of West Rainton.

Parish Council is asked to consider the continued funding of the Service at a cost of £1440.