



Church and Public Clock Specialists. Castle Workshops, Dacre, Penrith, Cumbria.  
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29<sup>th</sup> September 2021,

**FAO - Annabel Burns, PCC Secretary  
Kevon**

Dear Annabel / Kevon

**West Rainton, St. Mary's Church – Tower Clock**

Further to our engineers site visit to site following a reported fault we are pleased to provide the following information & suitable quotation.

He reset the electronic strike & chime controller unit & left this working, the auto regulator, which provides accurate time keeping was stuck, this was tested & seemed to be working, but from your recent communications we understand the clock is gaining.

We are experiencing similar problems with systems of this design & age on many other sites, it is difficult to obtain replacement motors & affect suitable repairs.

We therefore propose the installation of one of our auto regulator systems.

The clock is automatically wound, but the time keeping is still regulated by the pendulum so it either requires manual attention or a regulator, which as now failed, to regulation, adjust & undertake the summer & wintertime changes.

We can fit an auto-regulation system to undertake these procedures & are pleased to provide a suitable quotation.

**Quotation**

Manufacture, an auto regulator system to provide accurate time keeping & automatic BST/GMT alterations.

Attend on site & install.

Set up & leave all in good order

**For the sum of ... £2,150 [Two Thousand, One Hundred & Fifty Pounds] net plus VAT**

### **Price Maintenance**

These prices are firm for a period of six months from the date of this letter and thereafter, subject to price increase to accord with increased costs of labour, materials and travelling costs if necessary.

### **Guarantees**

All new parts made by us carry our ten-year guarantee against failure through faulty workmanship or materials. Repair work is similarly guaranteed for a period of twelve months. Suspension springs and electrical or electronic components of units not of our manufacture, are specifically excluded from our guarantees, but carry the manufacturers own warranty.

### **Terms Payment**

30% with orders over £ 1,000.00, the balance within 14 days of the date of invoice following completion of the work.

In some cases progress payments may be asked for.

All goods remain the property of the vendor until full payment has been made and any relevant cheques cleared. Risk passes on delivery.

The above quotation is exclusive of Value Added Tax at 20%.

**The Cumbria Clock Company Ltd complies with the “Code of Practice for Turret Clock Work” produced by the Clocks Advisers Forum of DAC Clock Advisers in collaboration with Turret Clock Companies and the Church Buildings Council.**

Trusting the above information is helpful to you, but in the event you should have any questions to ask, please do not hesitate to contact us.

We assure you of our best care and attention, at all times and look forward to hearing from you in the near future.

Yours sincerely

Keith Cotton.

Technical Sales Manager

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